

BAZETTA FIRE DEPARTMENT

STATION 11

Bazetta

Striving for a Better Tomorrow

Captain
Tom Rink

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CORTLAND, OHIO 44410
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Chief
Dennis Lewis

Captain
Dave Walter

STATION 13



Captain
Mike Mannella

January 25, 2016

Bazetta Township Trustees'
3372 State Route 5
Cortland, Ohio 44410

The Bazetta Fire Department is please to submit this 2015 performance report to the Bazetta Township Trustees, the personnel of Bazetta Fire Department, and the citizens of Bazetta Township. This report would not be possible without the continued support of the Board of Bazetta Township Trustees. With your support we will make it possible to make capital improvements that maintain the department on the cutting edge of new technology.

We would like to express our special thanks to Police Chief Mike Hovis and staff, Road Superintendent Kris Parke and staff, Fiscal Officer Rita K. Drew, and Administrative Secretary Robyn Metheny. Most of all I would like to thank the officers and staff of the Bazetta Fire Department. To the residents of Bazetta Township who cooperated in our efforts to minimize lost of life and fire, for the continuous vote of confidence, and being prepared to meet future challenges.

I would like to leave you with this thought; the citizens of the community are the customers of Bazetta Fire Department. Without citizens, there is no need for the Fire Department. Trustees, Fire Service Officers, Firefighter/Medics, and I must respond to this reality and recognize that we must keep our customers satisfied. Service quality is a vital issue in America today. We must be conscious of the importance of customer service and need to encourage and support customer service. Thus, the challenge is to motivate and provide for good performance, to encourage innovation, and provide a consistently high quality service in a changing society.

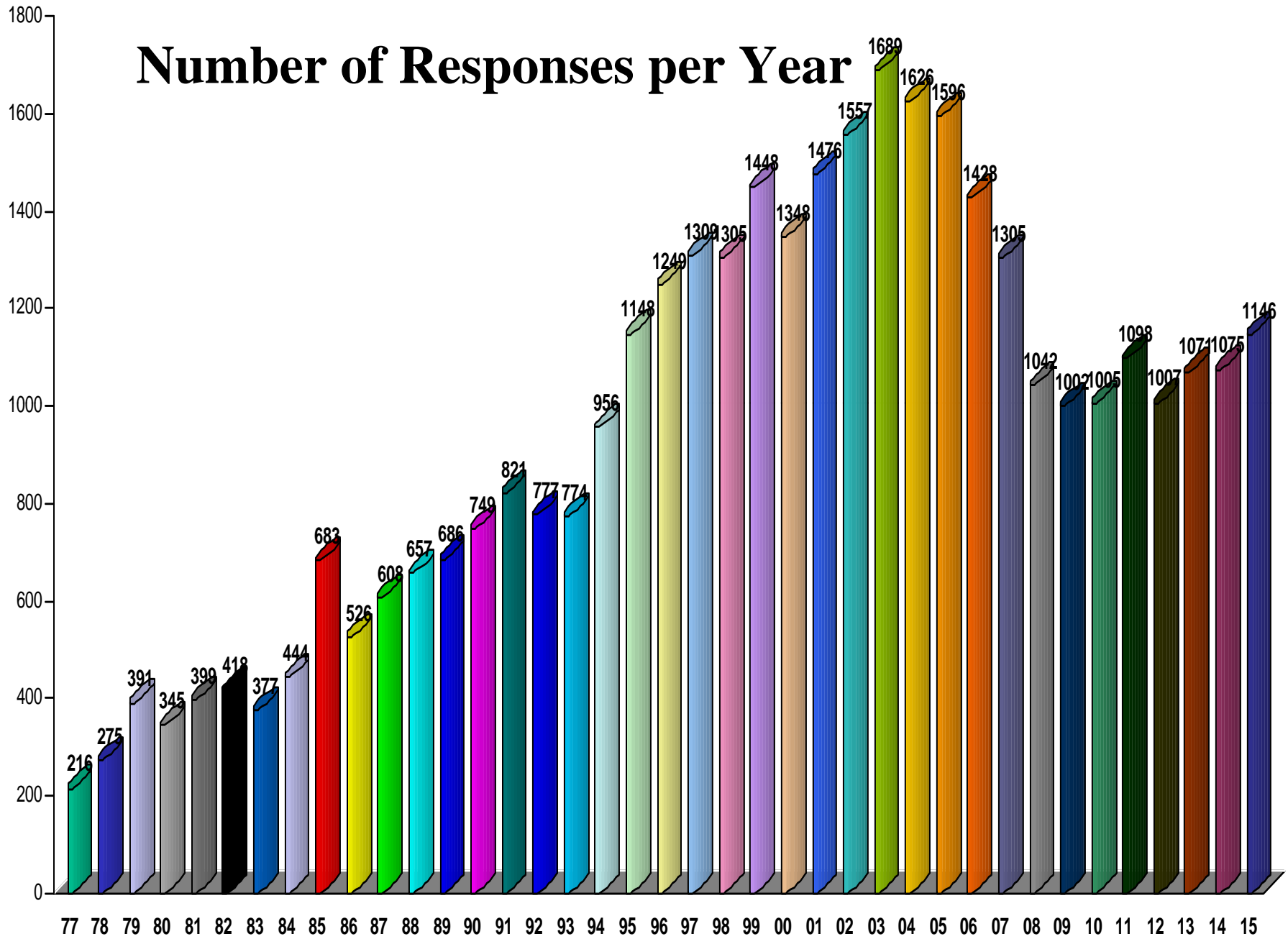
The 2015 performance report is dedicated to all career, part-time, and volunteer firefighters who risk their lives daily to protect the lives and property of the residents and guests of Bazetta Township. Bazetta Township Firefighters serve everyday above and beyond the call of duty. Although firefighters and their apparatus have undergone many changes through the century, the core mission remains the same, dedication and service to the community they are sworn to protect. We, as public servants, can hold our heads high knowing that ours is a just and merciful cause.

Professionally,

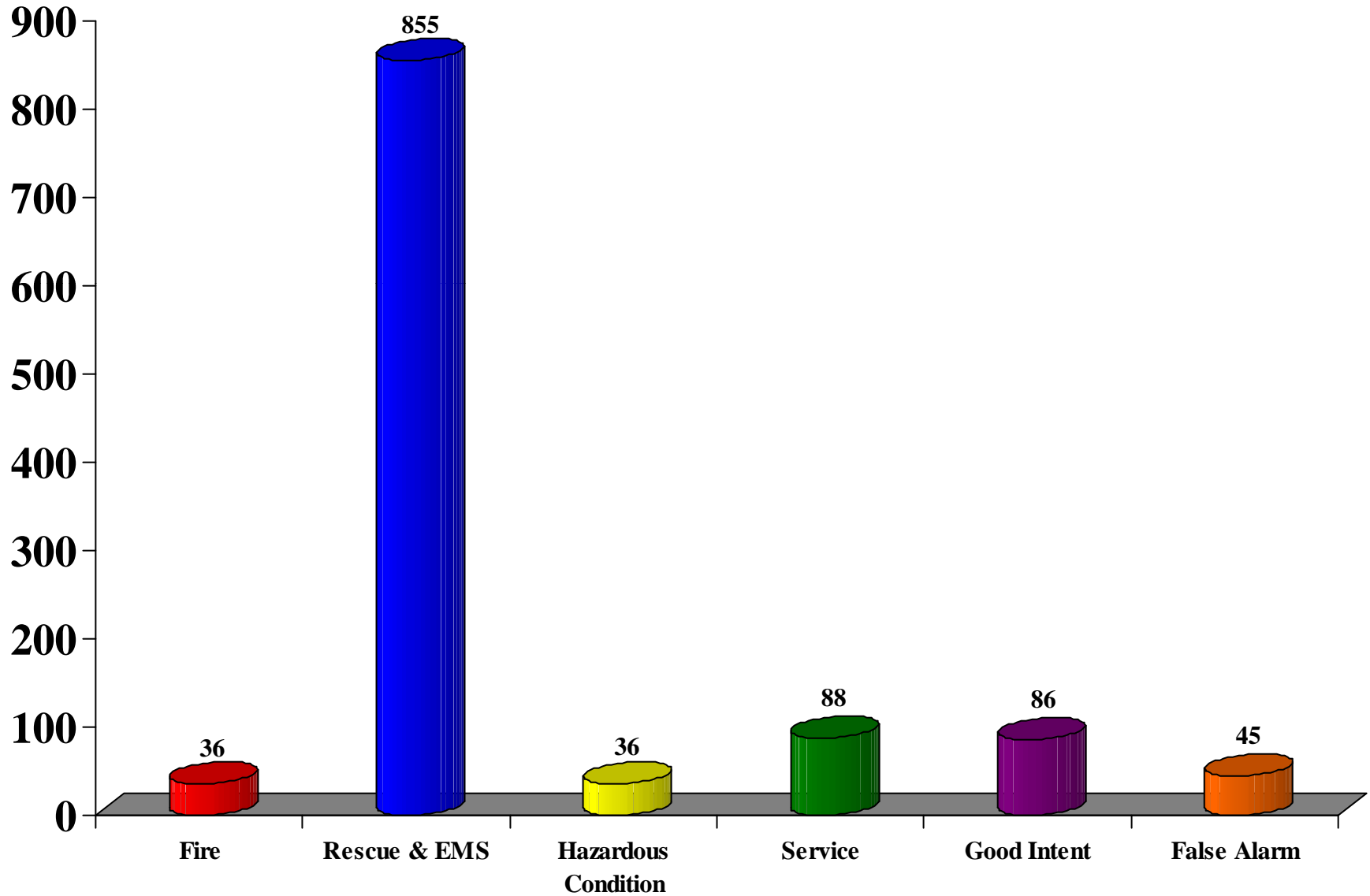
Dennis Lewis

Chief Dennis Lewis OFE, OFC

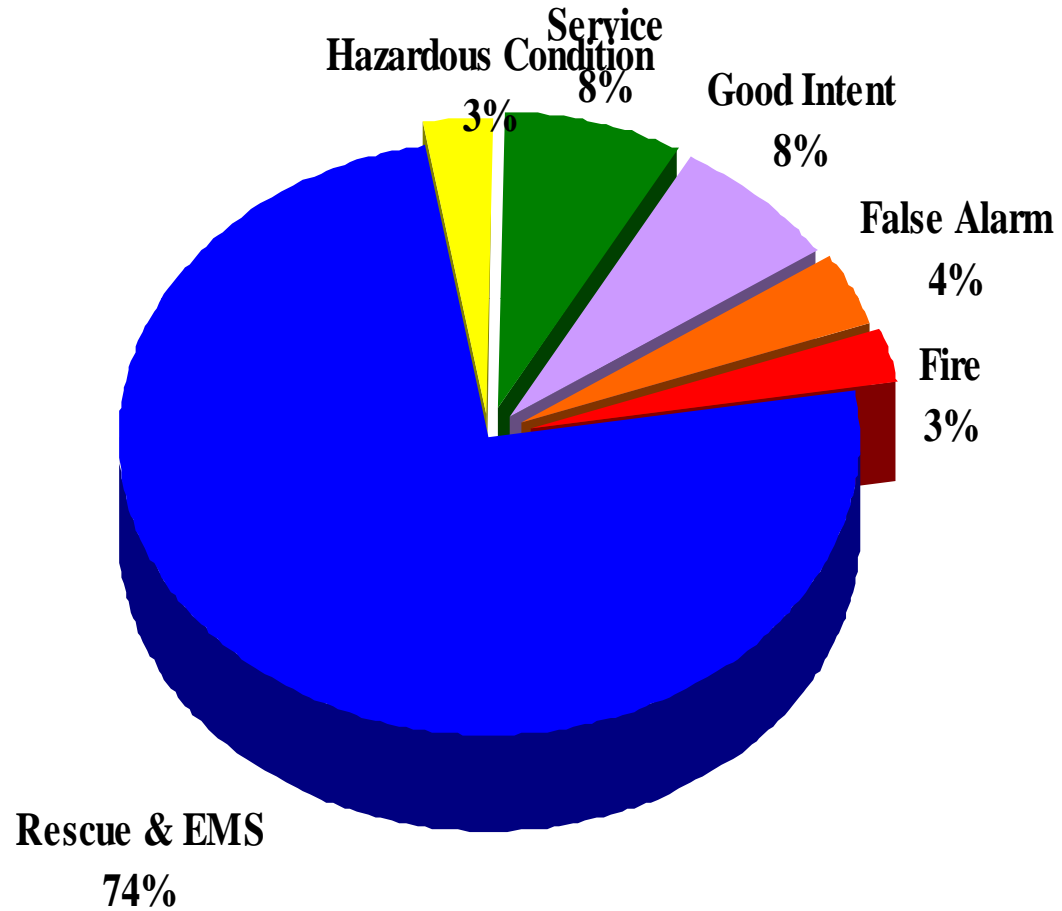
Number of Responses per Year



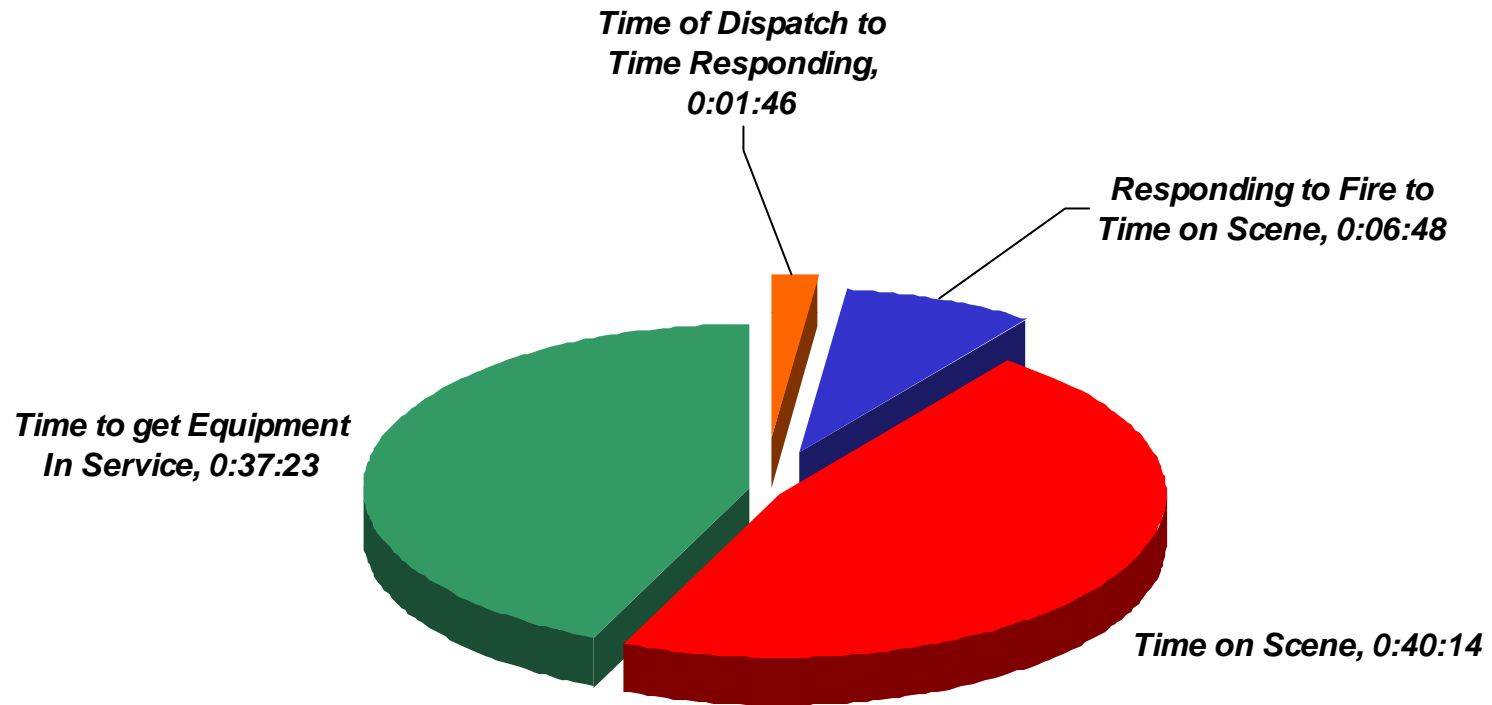
Emergency Calls



Emergency Calls in Percentages

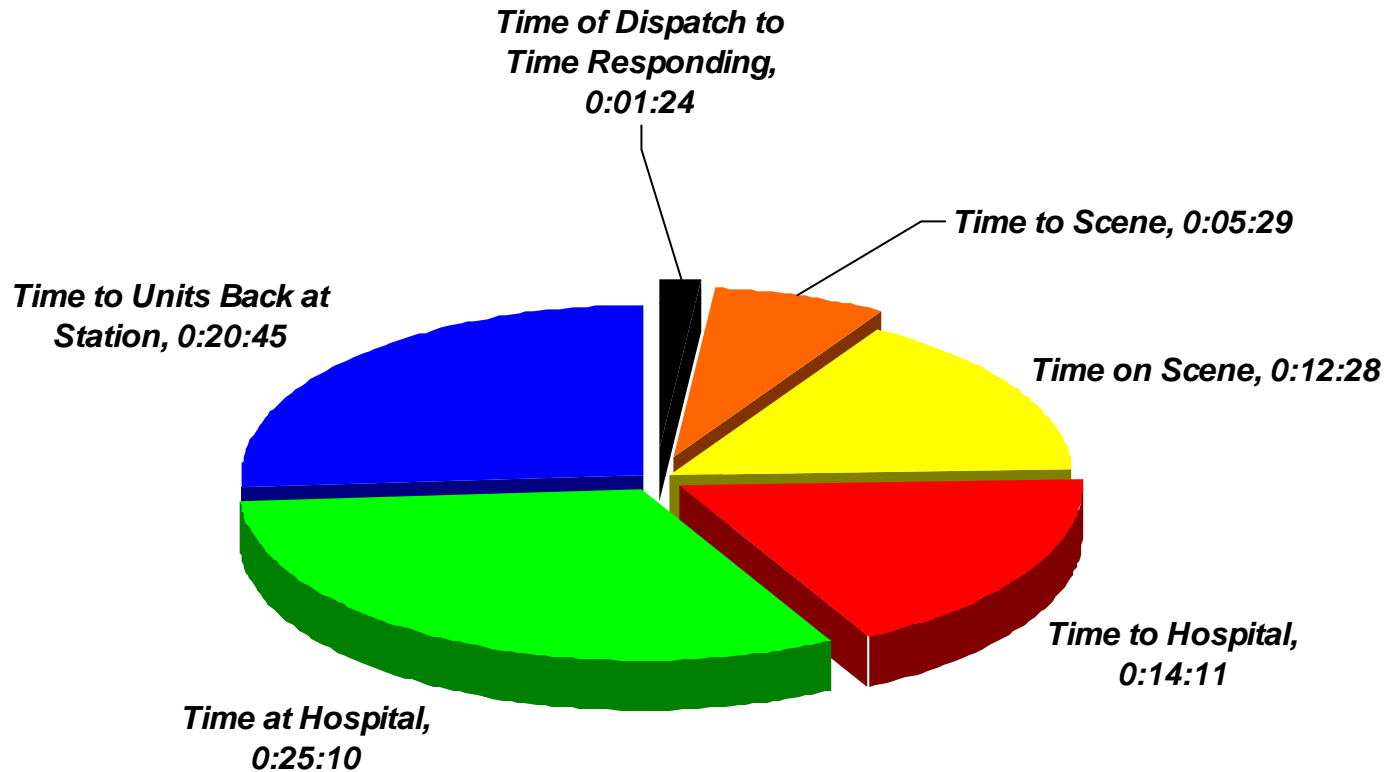


Average Time Analysis of Actual Fires



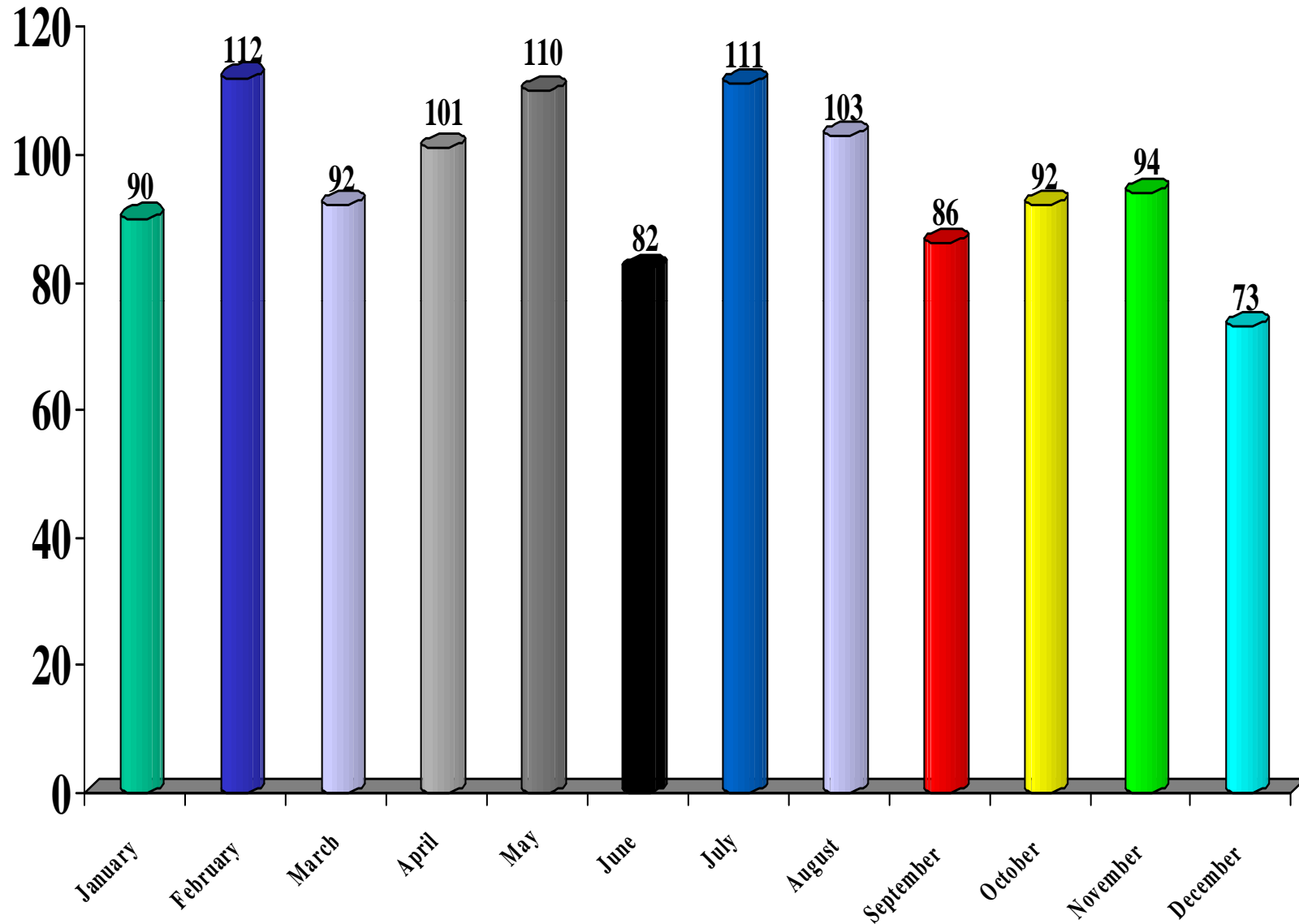
Bazetta Fire Department responded to 19 actual fires in 2015. On average it takes the crews 00:48:48 to handle the fire and put apparatus back in-service.

Average Time Analysis of EMS and Rescue Calls

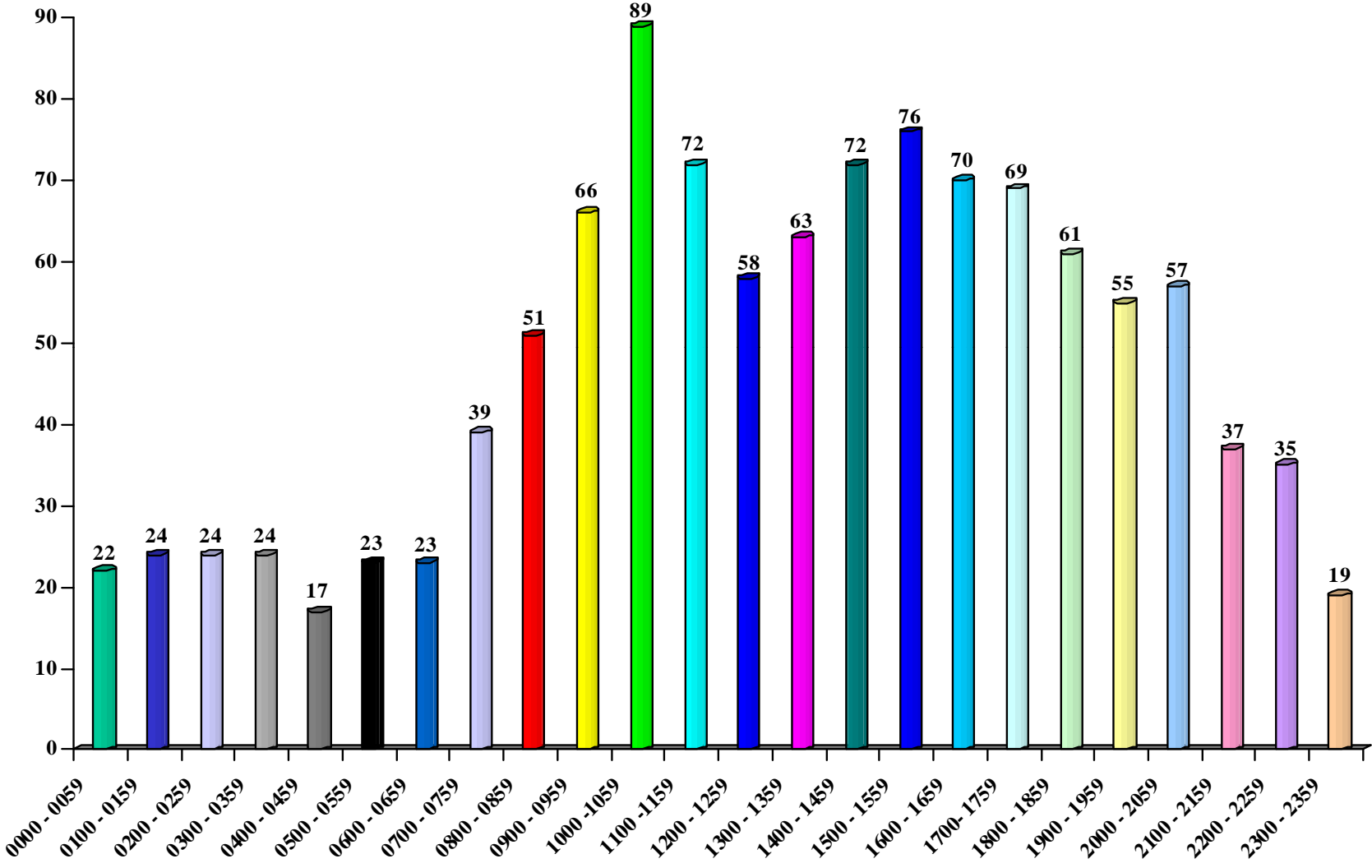


On average it takes Bazetta Fire Department 01:32:45 to handle and EMS emergency; however, we are available to handle the next EMS emergency in 01:02:00.

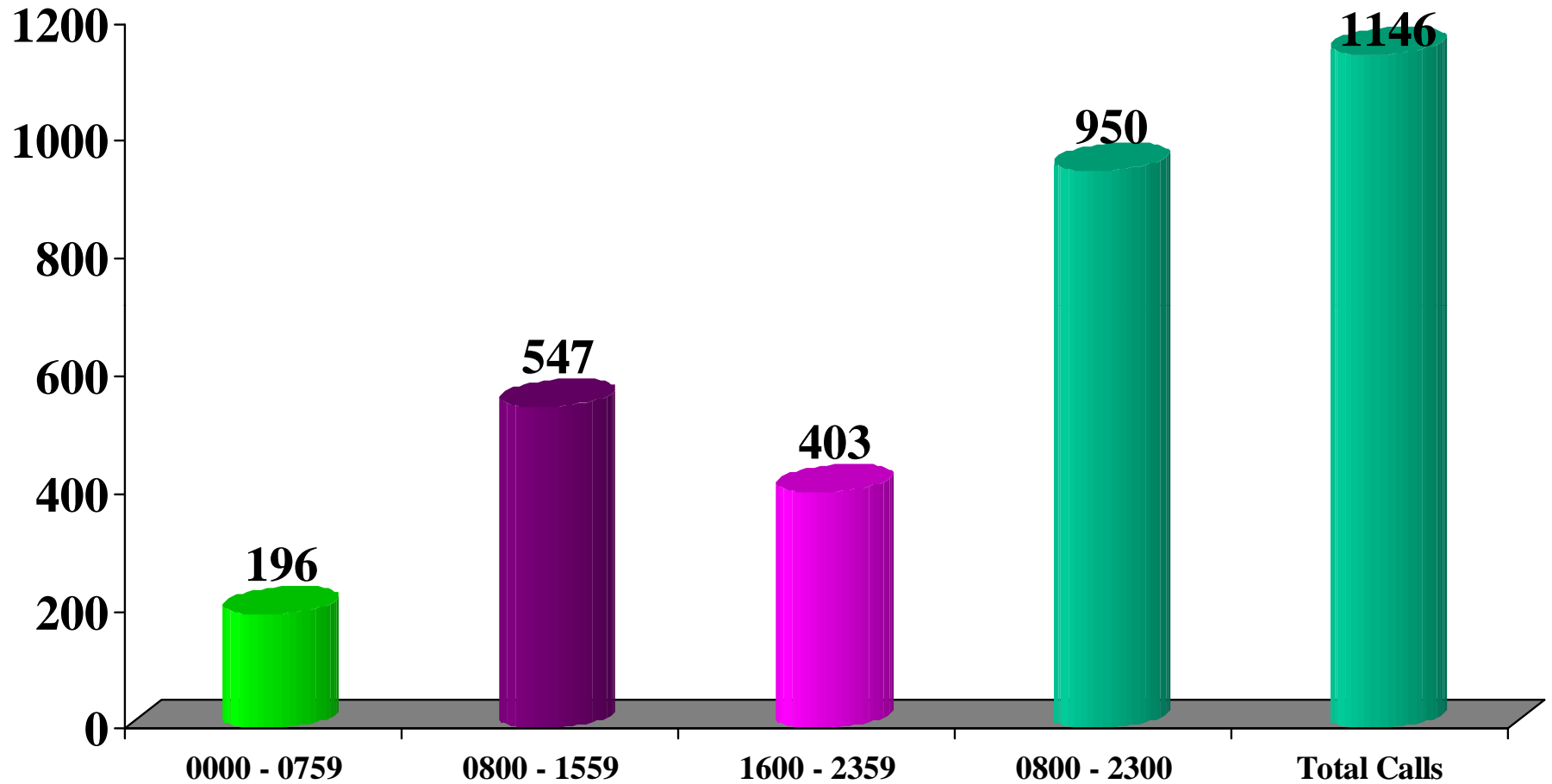
Emergency Calls per Month



Emergency Calls per Hour

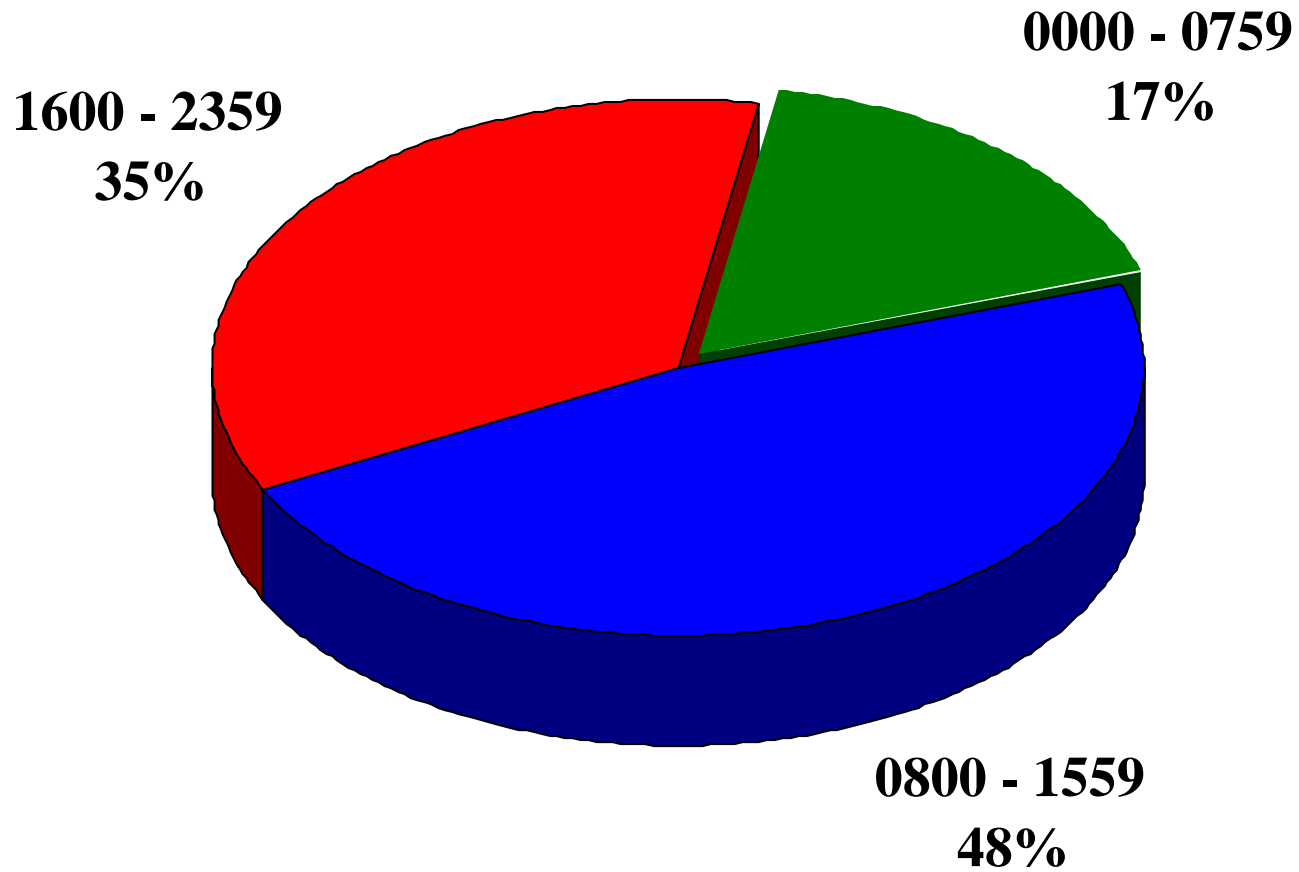


Total Number of Calls per 8 Hours

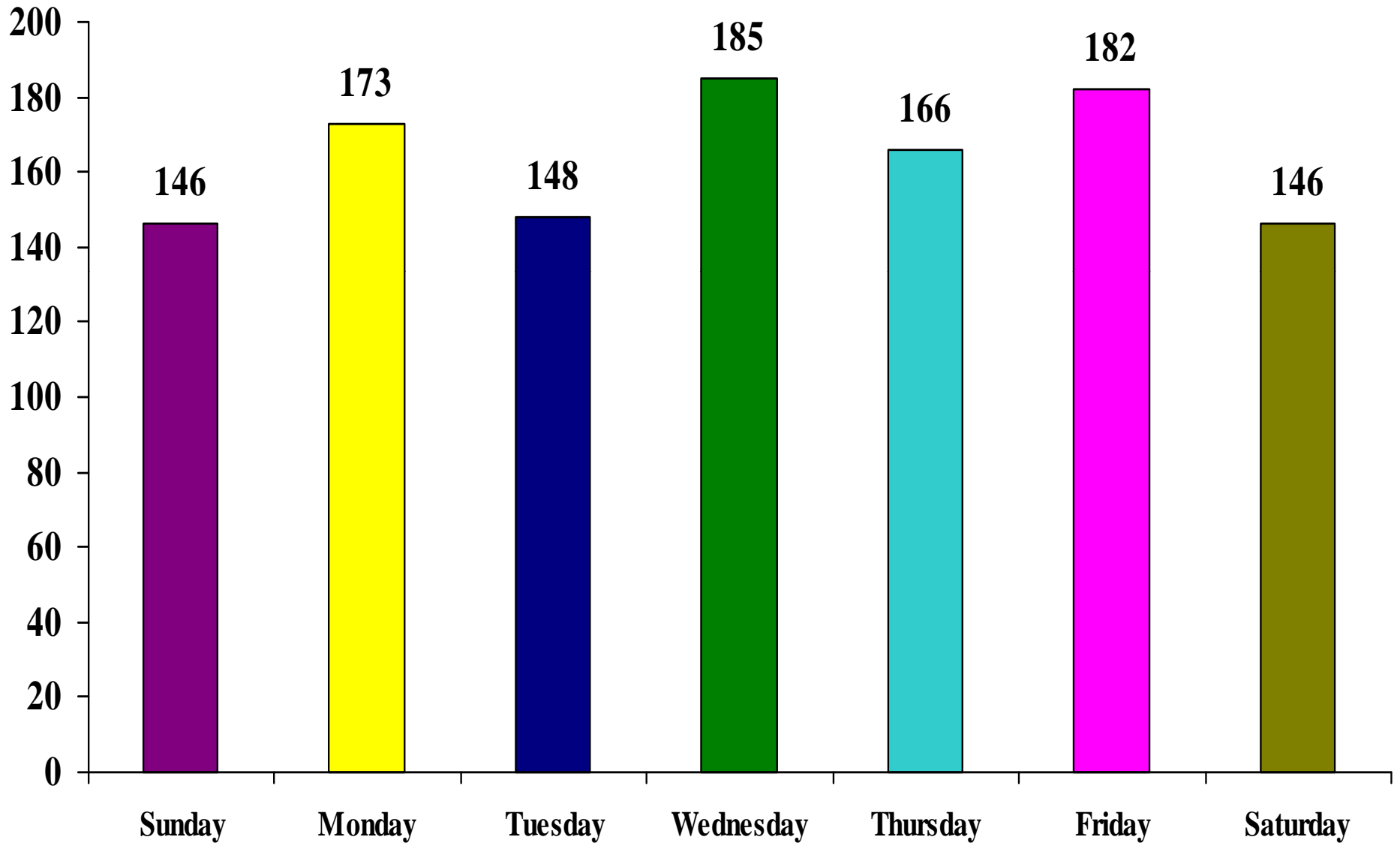


83% of Calls are in time period 0800-2300

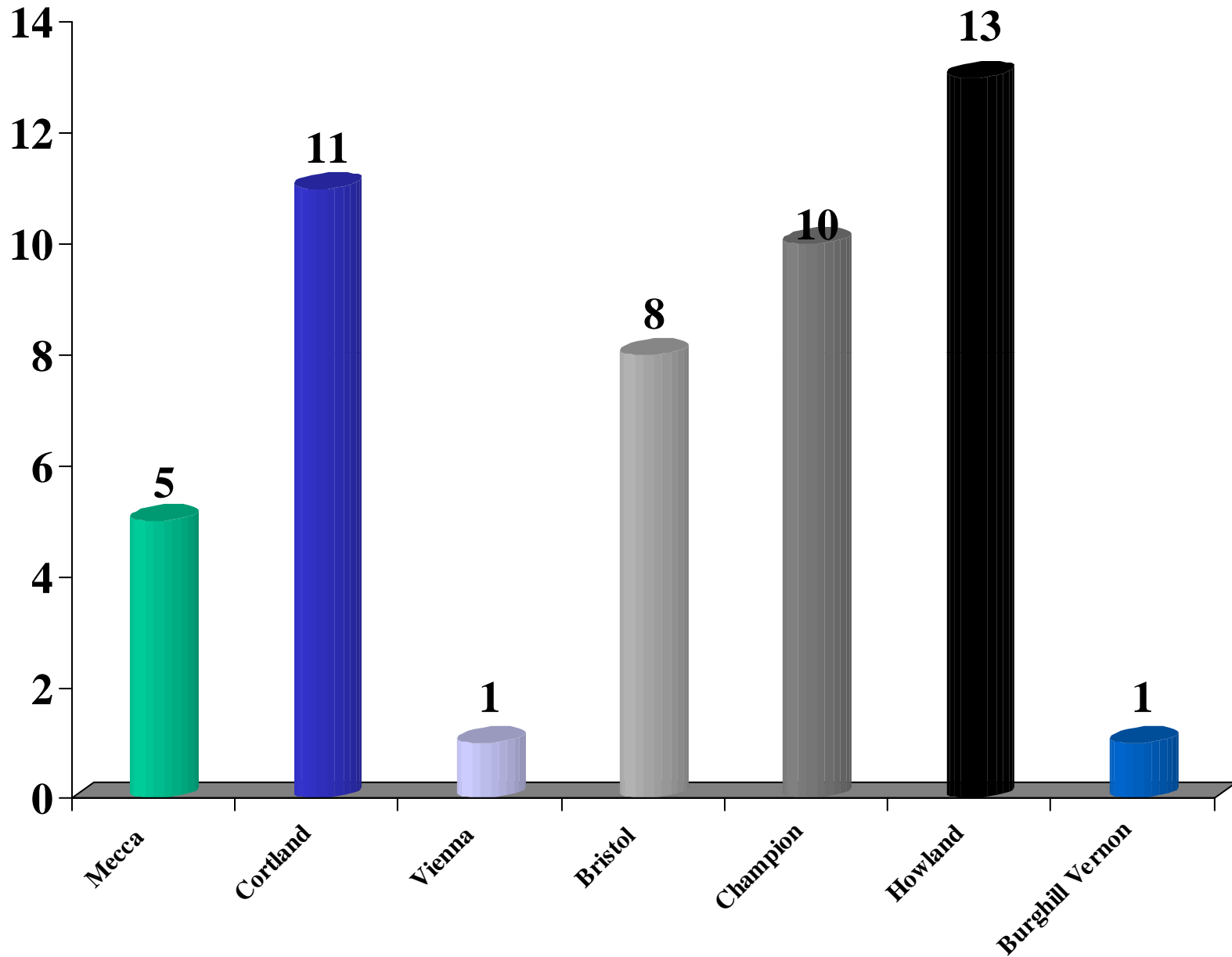
Total Number of Calls in Percentages per 8 Hours



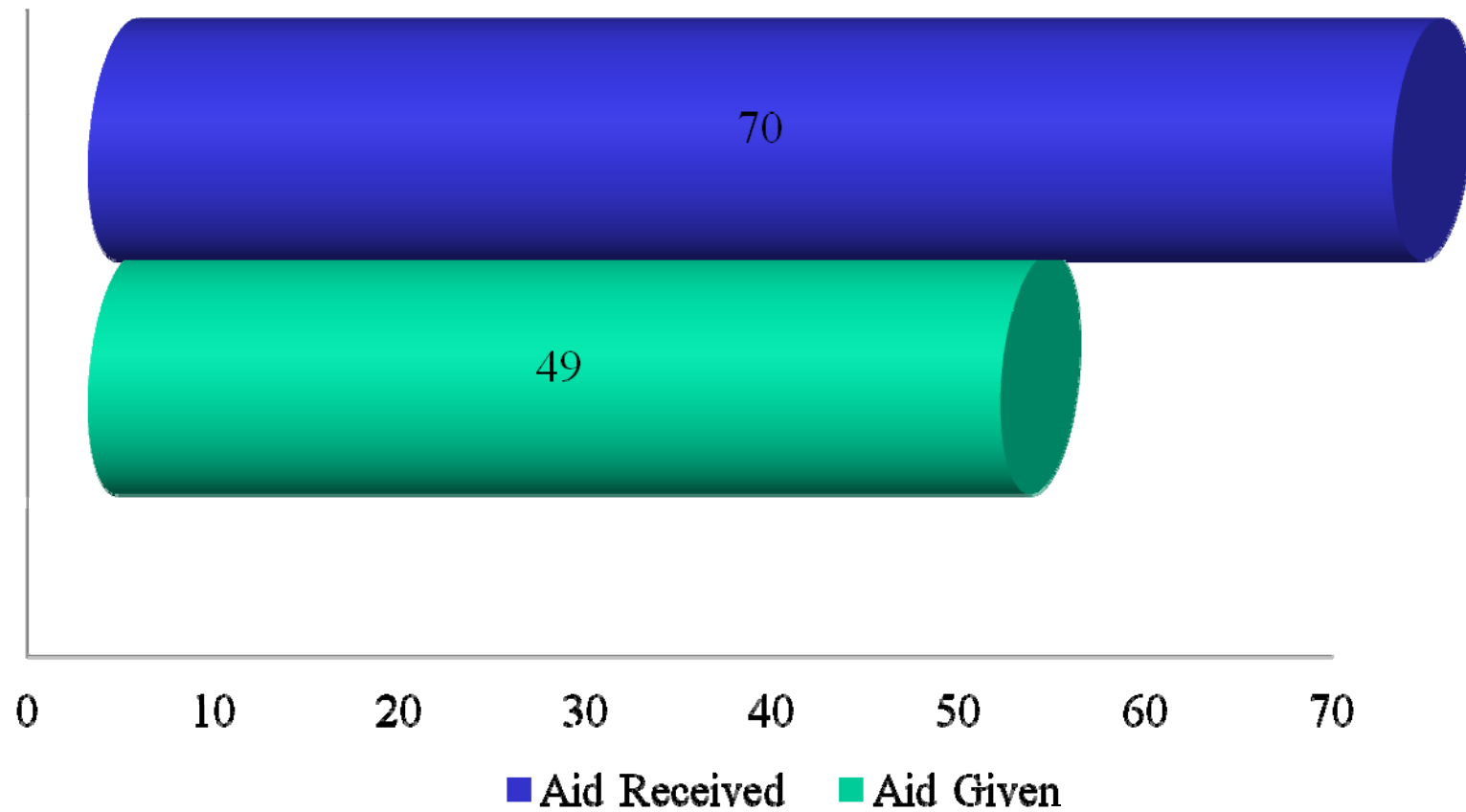
Emergency Calls per Day



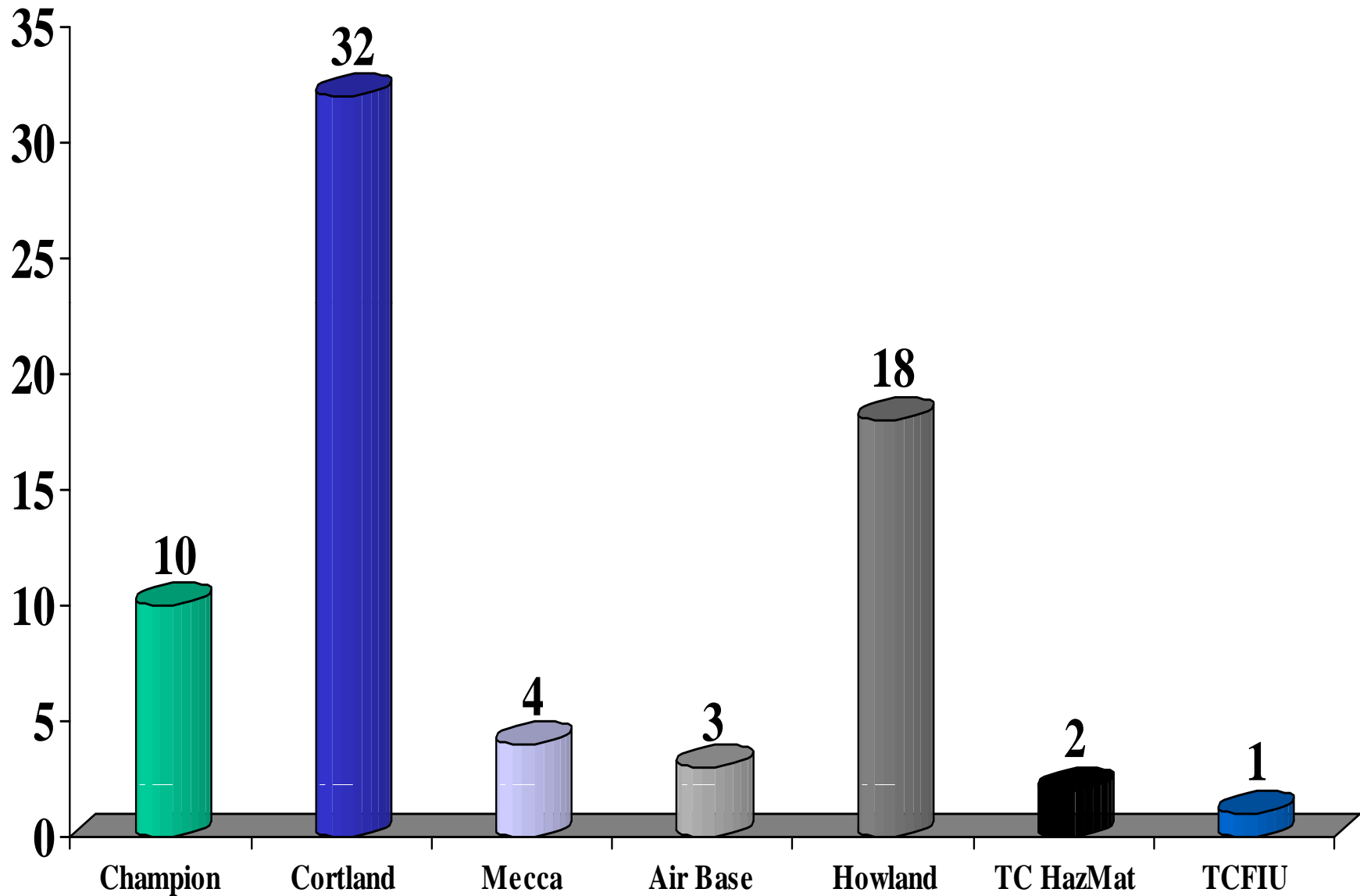
Assistance Given to Area Fire Departments



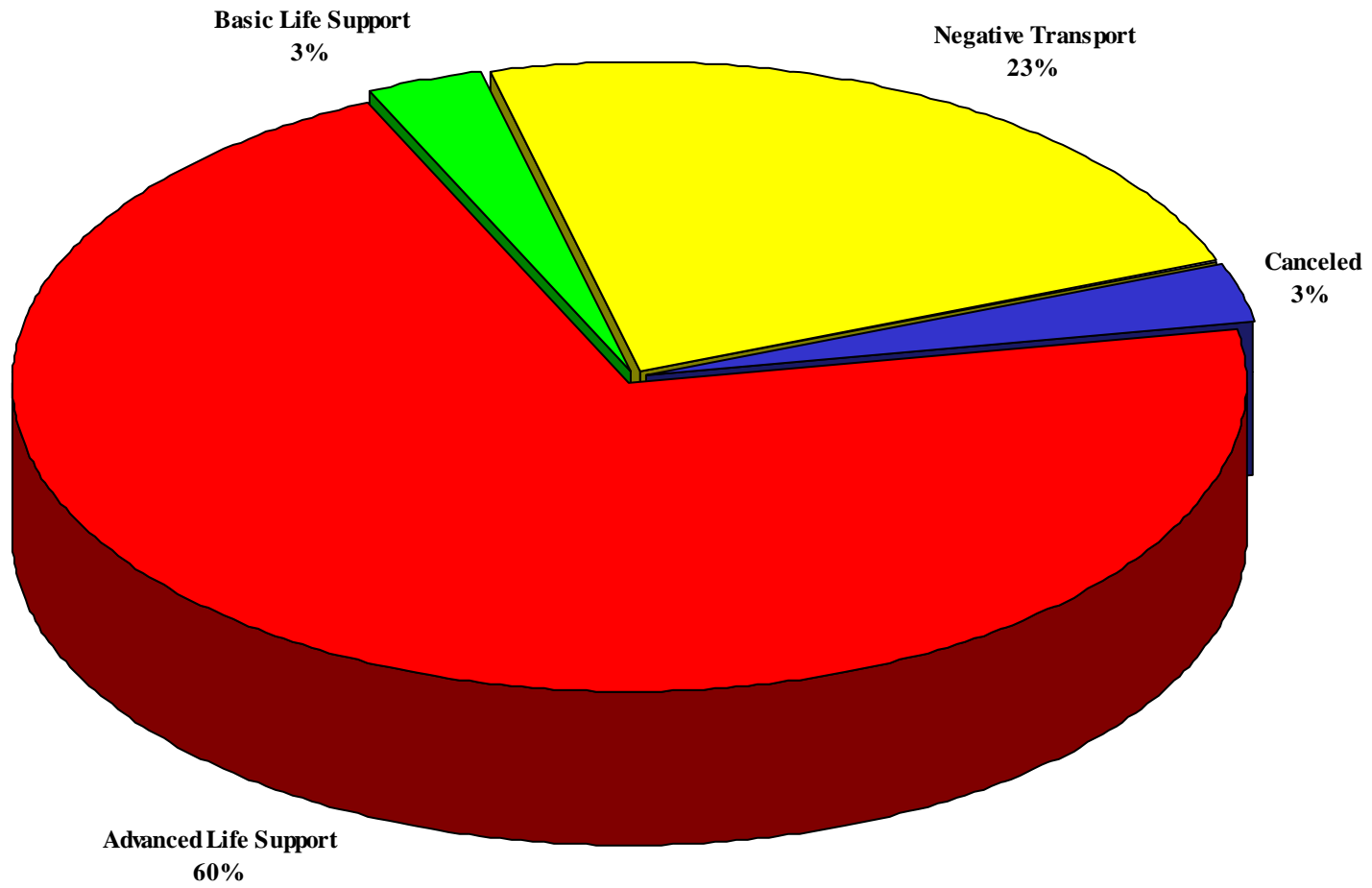
Comparison of Aid Given to Aid Received



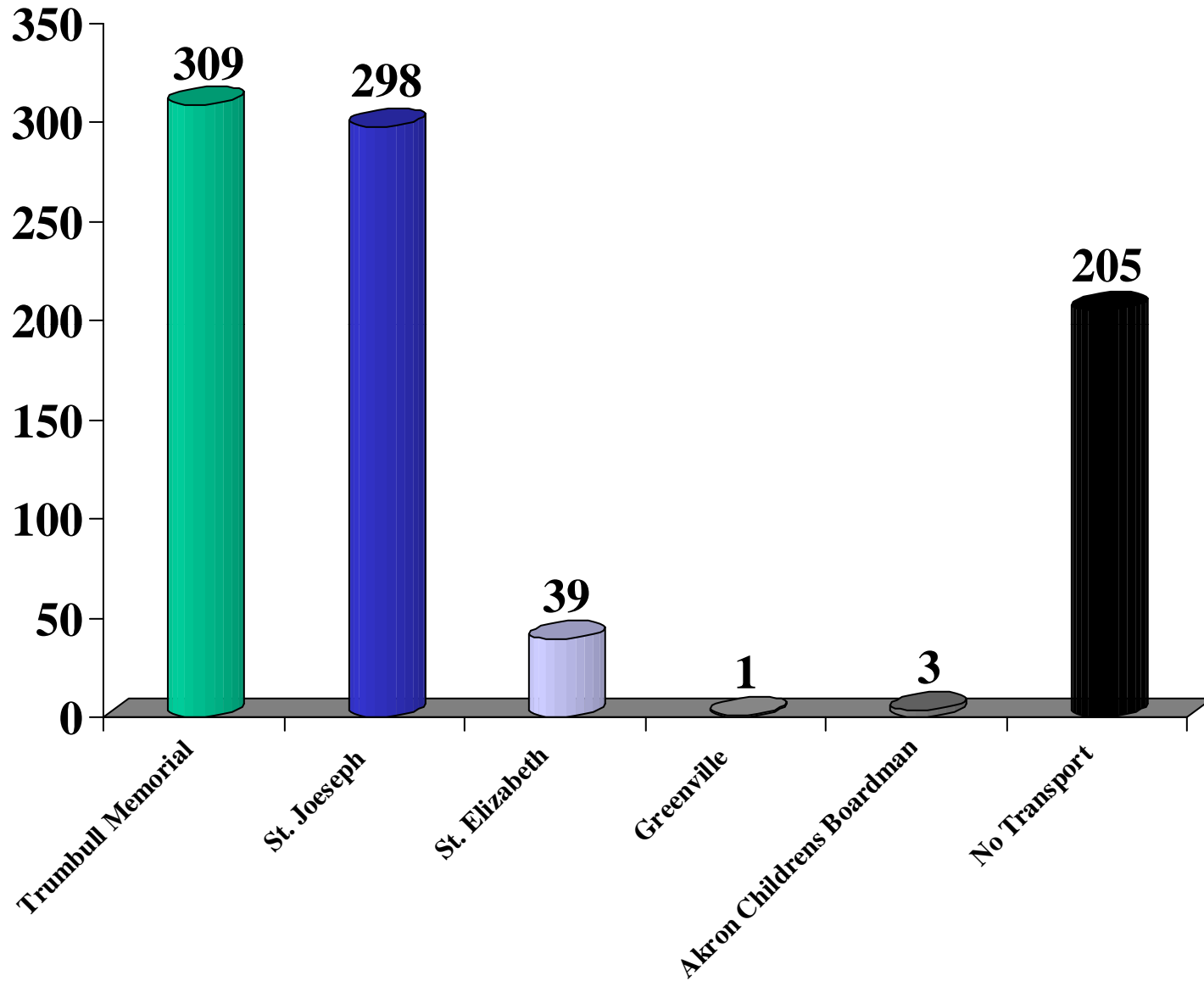
Assistance Received by other Fire Departments



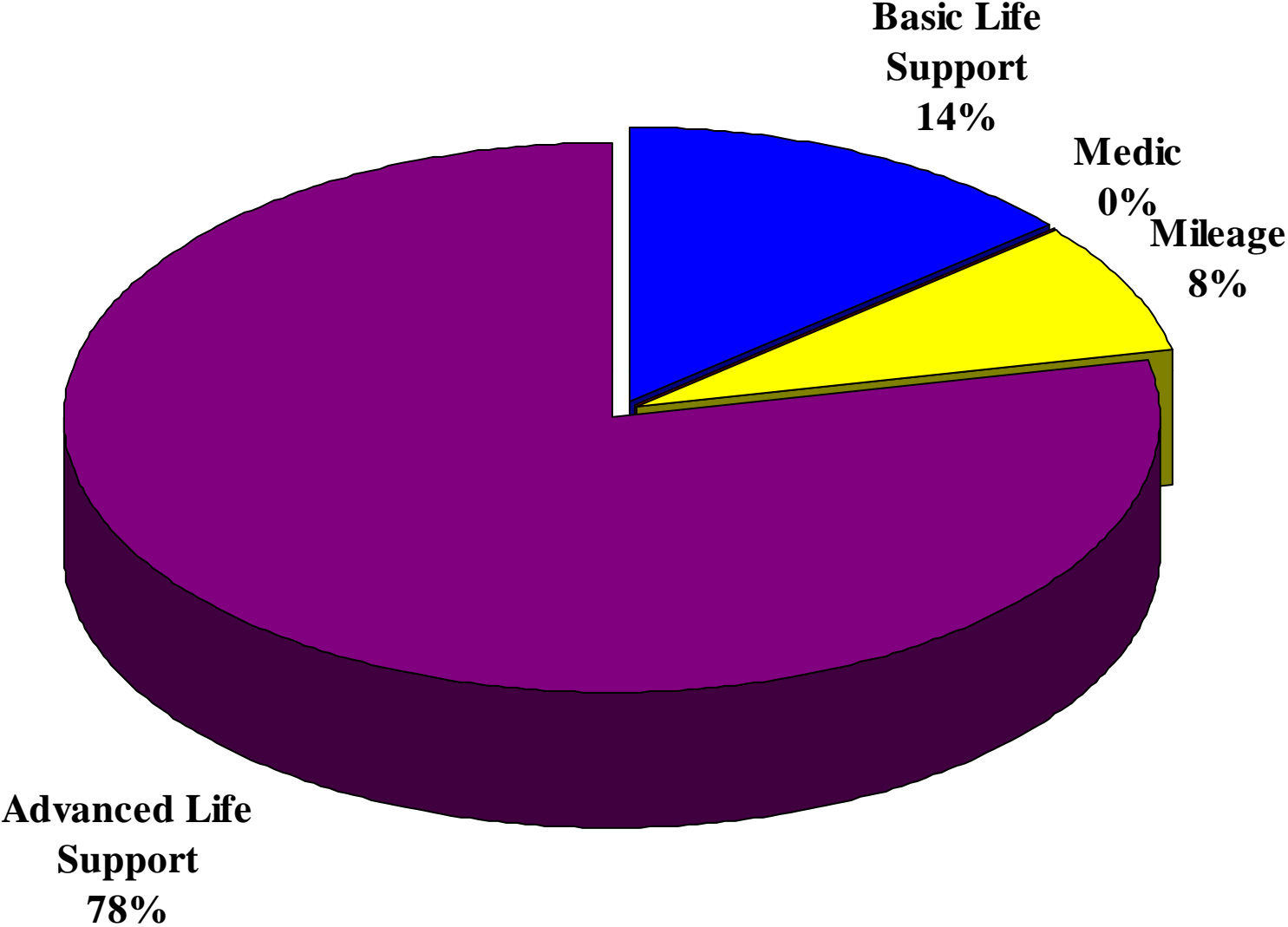
EMS Call Breakdown



Bazetta EMS Transports to Hospitals



EMS Breakdown of Billing



Comparison of EMS Money Billed and Collected

